



EMERALD CITY COMPUTER SOLUTIONS, INC.

Fixing ROXIO Adaptec install:

- 1) remove software via cd - install program but choosing "remove all"
- 2) search for cdr4*.* - see if exits
- 3) cdrall.dll - delete this file
- 4) cdrtc.dll - delete this file
- 5) delete the following directories under the c:\program files\adaptec a.
 - Common folder, Engine and Iscript folders
- 6) Regedit
 - a. Local Software - delete adaptec
 - b. Hkeylocalmachine - class - 4D36e965-e325
 - c. CurrentControlSet
 - d. Control
 - e. Delete upper and lower filters from this location
- 7) Re-install the software
- 8) Test burning